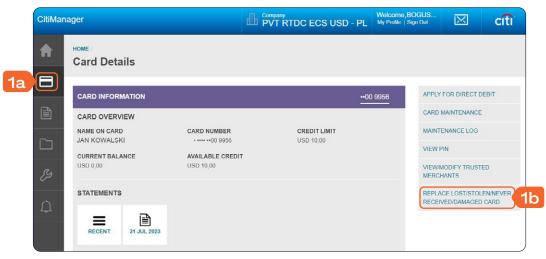
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Card Blocking step by step

You can block your card on your own via CitiManager and request its replacing while card was Lost/Stolen/ Never Received/or Damaged:

1. Select card and click the option highlighted on the right: Replace Lost/Stolen/Never Received/Damaged Card



2. Select reason from drop-down list

eplace Lost/Stolen/Neve	r Received/Damaged Card
Card Details 2. Card Delivery	
Please review the Card Information before	pre proceeding further.
CARD INFORMATION	
CARD OVERVIEW	
IAME ON CARD AN KOWALSKI	CARD NUMBER
I want to replace my card because it was:	
Select Reason	•

3. Send the request



4. Confirm the request

HOME / CARD DETAILS /	
	en/Never Received/Damaged Card
1. Card Details 2. OTP Details 3	s, Card Delivery
 Your CitiManager login re- 	quires additional authentication. Please select your preference for receipt of a One Time Passcode. A Passcode will be delivered according to your preference after you select continue.
 Text Message< Message +48-XXXXX0244 	and Data Rates May Apply >
Call Office	
Call Mobile	
CONTINUE	CANCEL

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When your card is blocked by the Program Administrator:

Program Administrator can also block your card and request its replacing while card was Lost/ Stolen/ Never Received/ or Damaged. As a Program Administrator follow below instruction:

1. For the chosen card click option "Replace Card"

Citi CitiManager	A TESTOWA ECS+ - PL 📔 👻		CONTACT HELP DESK PROGRAM ADMIN	A MY PROFILE
Home Manage Users 🔻 Manage Card Program	n ▼ Resources & Tools ▼ Alerts ▼			Sign Out
Manage Users & Accounts / … / Cardholder Details / JAN KOWALSKI Cardholder Details Non-Cardholder Details Replace Card Update Alerts	Citi Commercial Card - ••27 1005	- Available C PLN 11 Credit Limit PLN	tredit ♥ 13,00	Card Active
View Disputes View Entitlements View/Modify Trusted Merchants	Recent Transactions Additional Statement Details Advanced Search Print Statement Download Statement Time Period Type Recent Transaction All Status Transaction Date Details Exchange Rate Amount Status No transaction found for selected duration. 			
	Load More Transactions	Q View All Trar	CitiManager Status: Inact	>
	Card Contact Information JAN KOWALSKI	Address SENATORSKA 16, WARSZAWA, POLAND 00-923 Phone(s) Phone Number: 48 22 6577035	Citimanager Status: Inact Email Address(es) Primary Email: TEST3@CITI.COM	ive
	View More Details	Etit / Accour	nt Maintenance	>



2. Select replacement reason from drop-down list

HOME / SEARCH / CARD SUMMARY / Replace Lost/Stolen/Never Received/Dama 1. Card Details 2. Card Delivery	aged Card
Please review the Card Information before proceeding further.	
CARD INFORMATION	
CARD OVERVIEW	
CARD NUMBER •••• 3127 1005	ACCOUNT STATUS - Card Active
* I want to replace my card because it was:	
2 Select Reason	
Select Reason	
Lost Stolen	
Never Received	
Damaged/Other	

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Alternatively Program Administrator can block your card using the Online Maintenance. For this purpose, as Program Administrator, select CARD BLOCKADE reason from drop-down list:

Account Maintenance	
Search 2. Country and Language 3. Form Details	
Please complete and submit the maintenance form below. Fields marke rocessed.	d with the (§) symbol are not real time fields. Fields marked with (‡) in
ONLINE REQUEST TO CHANGE BUSINESS CARD PARAMETERS	
Change of Personal Data	
ANY DATA OF THE HOLDER APPEARING ON STATEMENTS §	
TEST3	
EMAIL ADDRESS	
TEST3@CITI.COM	
MOBILE PHONE NUMBER	
48 👻 - 999999999	
Change of Card Parameters	
INDIVIDUAL CARD LIMIT UP TO THE AMOUNT OF	
113	
SINGLE OPERATION LIMIT	
47	
CASH WITHDRAWAL LIMIT	
33	
TEMPORARY INDIVIDUAL CARD LIMIT	
0	
TEMPORARY LIMIT START DAY	
DD/MM/YYYY	
TEMPORARY LIMIT END DAY	
DD/MM/YYYYY	
CARD BLOCKADE	
Unblock	← To temporary block the Card please select "G
Select	- Temporary Block". To unblock a card that is temporary blocked, please select "Unblock".
Unblock A - Voluntary Closure	To close the card please choose "A -
G - Temporary Block	Voluntary Closure". Please note that closing the card is an irreversible process

NOTE: Program Administrator has also the option to temporarily block the card. A card temporarily blocked in CitiManager can also be unblocked via CitiManager.

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