

Warsaw, March 19, 2012

Current Report No. 11/2012

Re: Improvement of Consumer Banking efficiency through optimization of outlets network and employment restructuring

Legal basis: Pursuant to § 56, clause 1 (1) of the Act on Public Offers and Conditions of Introduction of Financial Instruments into Organized Trading System and on Public Companies dated July 29, 2005 (Journal of Laws of 2005, No. 184, item 1539),

the Management Board of Bank Handlowy w Warszawie S.A. (hereinafter the "Bank") hereby informs that the Supervisory Board adopted The Strategic Directions for 2012-2015 continuing the key assumptions of the Strategy for 2010-2012.

For the Consumer Banking this means maintaining its previous policy of customer segmentation, product offerings and value for customers in the form of high quality service and innovations as well as multi-channel sales model and customer service. At the same time, the Bank will be more focused on the offer addressed to higher customer segments (CitiForward, Gold, GoldSelect and Micro) regarding deposits, wealth management, loan products (Credit Card and Cash Loan) and it will continue to concentrate its branch network in Poland's largest municipalities (G9). The purpose of the above actions is to improve efficiency of Consumer Banking and the entire Bank and at the same time to concentrate on the markets with the best potential for growth.

On March 19, 2012 the Bank's Management Board resolved to reduce the number of Consumer Banking outlets by roughly 60 and therefore terminate the employment relationship with up to 590 employees based on the Act on Special Rules of Termination of Employment for Reasons Not Related to Any Misconduct (hereinafter the "Act").

The Management Board decided to accrue restructuring provision of up to PLN 43 MM, including costs of severance pays for employees with whom the employment will be terminated based on the Act, as well as costs directly related to the outlets network. The amount specified above will impact the 1Q 2012 financial result.