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### CitiDirect<sup>®</sup> login methods

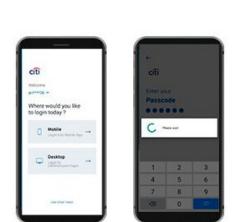
### 1. Log into CitiDirect on Your Computer

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- Launch CitiDirect on your computer and input your UserID, click on 'Login' to login with QR code or select 'Login with Biometrics' to login with biometrics.
- If you are a new user, you may be required to change your Password (sent by email) and set up the Security Questions.





3. Open CitiDirect Mobile and select the "Desktop Login" option & enter Passcode (setup on your mobile during activation).



4. Scan the QR code displayed on your computer with the app.

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5. Enter the one-time response code on the computer.



6. Success - you are logged into CitiDirect.

#### 2. Log into CitiDirect Mobile App with Biometrics



1. Open CitiDirect Mobile App.

2. Select "Mobile Login".

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3. Login with Biometrics.

#### 3. Log into CitiDirect Mobile App with Passcode







1. Open CitiDirect Mobile App.

2. Select "Mobile Login".

3. Login with Passcode.

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