



Olsztyn, 22/03/2023

## Citigroup increases employment in Olsztyn

**Citi, a leading global financial institution and one of the largest employers in Olsztyn, will increase employment at its business services center by more than a hundred people this year.**

Citigroup, which operates in 160 countries and jurisdictions, employs over 9,000 people in Poland. It launched an operations center in Olsztyn in 2000 and Citi Solutions Center in 2005, which, together with its Warsaw counterpart, forms one of the largest companies in this sector in Poland. With a focus on growth in Olsztyn, Citigroup has more than delivered on its employment growth announced in 2019. Since 2019, employment at Citi in Olsztyn has increased by more than 800 people.

*“Even though we have been facing such enormous challenges for several years – the pandemic, the war just across Poland’s border and an economic slowdown – we have not stopped investing in developing our presence in Olsztyn. We have relocated the service center’s headquarters to the state-of-the-art building in the city, the Centaurus office building, and are now in the process of adding new positions. As we sought talent for increasingly sophisticated processes, we continued to recruit remotely during the pandemic. We want to attract people who wish to gain unique experience in an international institution, working on technologically advanced projects with a global reach,”* said **Iwona Dudzińska, head of Citi Service Center Poland.**

In 2021, Citigroup in Olsztyn was awarded the St James Statue for its commitment to the city’s economic development. It has now announced further community projects that will be carried out in support of the region’s development. It will be involved in sporting activities as well as continuing projects in cooperation with the University of Warmia and Mazury.

*“Social responsibility is in the DNA of our organization. That is why we want to show young, ambitious people the opportunities that working at a global financial institution in Olsztyn offers them. At the same time, through our participation in local events such as BabaFest, the UKIEL Half-Marathon or our partnership in the Athlete of the Year Award, we support the values that are our priorities – equality, diversity and work-life balance, said **Katarzyna Majewska, Vice President of Citi Handlowy in charge of the O&T area.** “We translate these values into real action – at Citi in Poland, women hold almost half of the managerial positions, there are active employee networks, and we care about the professional development of our employees and their physical activity under the Live Well at Citi program.”*

For many years Citigroup has actively participated in the life of local communities through, among others, an extensive cooperation with the University of Warmia and Mazury. Joint activities include a dual degree program that provides an opportunity to combine education with first professional experience, cybersecurity training, job offer promotion, organization of Open Days for students and co-organization of the “Banking Academy” (Akademia na Bank) – a series of year-long workshops on improving business and soft skills. For many years, Citi has been a partner of the “BabaFest” festival, helping women realize their ambitions in their professional lives. As a strategic partner of the Athlete of the Year Award, Citi also supports efforts to change the social perception of disability and promote active lifestyle.

Engagement with the local community was also evident during the pandemic. During that difficult time, Citi volunteers in Olsztyn provided hot meals for the medical staff, and the support of the Citi Handlowy Foundation allowed state-of-the-art diagnostic equipment and protective clothing to be donated to the

Olsztyn oncology center. Financial support from the Citi Handlowy Foundation also made it possible to conduct DNA tests to identify the remains of Nicolaus Copernicus.

For more information please contact:

Marta Waldoch, spokeswoman, tel. 605 990 433  
E-mail: [marta.waldoch@citi.com](mailto:marta.waldoch@citi.com)

Zuzanna Przepiórkiewicz, Media Relations Specialist, tel. 667 635 432  
E-mail: [zuzanna.przepiorkiewicz@citi.com](mailto:zuzanna.przepiorkiewicz@citi.com)

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