



CitiService News

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Managing company finances from home? It's easy!



Choose **self-service** and see how many operations you can do yourself.

Remote work and the need to maintain social distance make us appreciate more the ability to manage our resources by ourselves.

Citi Handlowy provides a number of useful functions that allow you to decide about your bank account and our services without unnecessary formalities and having to contact the Bank. We would like to invite you to our **self-service** series. [Today find out how to manage authentication tools easily >>](#)

Service Shortcuts



Extract from the Table of Fees and Commissions



Foreign Exchange Rates



CitiService News



Market Analyses



Contact with CitiService:
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Try biometrics and CitiManager application!

We would like to inform, that as announced previously we have implemented option to authenticate online transactions with biometric data of the Credit Corporate Card Holder and the CitiManager mobile application. Biometric authentication and the CitiManager application will be the ultimate method for authentication of online transactions.

[Find out more >>](#)

Information about benchmarks

In the recent years, regulators have carried out significant activities at international, EU and national level aimed at reinforcing legal and organizational solutions relating to the issue of benchmarks applied in financial contracts, financial instruments and for other types of calculations. Attached please find some news you may find important, concerning, among others, banking products and financial instruments the settlement amount of which is based on a benchmark.

[Learn more >>](#)



We remind, that CitiDirect BE Mobile application with biometric authentication feature is available!

CitiDirect BE Mobile application offers an access to advanced features of CitiDirect BE system. Apart from everyday access to transactions management directly from a mobile device, it allows a possibility of login authentication using biometrics, what makes login easier and faster.

Users with an access to CitiDirect BE Mobile application are able to use fingerprint scanning or face recognition mechanisms. Soon also during the login to the CitiDirect BE desktop version.

This solution is available for the users who have a mobile device with the APPLE IOS or ANDROID operating system, that support biometric technologies.

[More details >>](#)



Check if you're safe!

Work during COVID-19 is often remote, surrounded by family, using mobile devices and home appliances. Such a change in habits and current work standards creates temptation for hackers who may try to exploit our lack of attention or caution.

That is why we draw your attention to two important areas of cyber security:

Securing Your Home Networks:

- [Securing Your Home Network Guide >>](#)
- [Checklist to Secure Your Home Network >>](#)

Secure procurement and cooperation with suppliers:

- [Time Critical Procurement Due Diligence Checklist >>](#)
- [Case Study >>](#)

[More >>](#)



CHOOSE SELF-SERVICE

Choose self-service and manage CitiDirect BE authentication tools yourself, without the need to contact the Bank.

Have you ever wondered how you could easily and conveniently use the CitiDirect BE system and, at the same time, manage authentication tools, such as MobilePASS mobile token or SafeWord card yourself?

Specifically for Users who value independence and want to reduce the documents sent to the Bank to the minimum, last year we launched **a new method of distribution of authentication tools (SafeWord cards and PIN)** to the Users of the CitiDirect BE system. The tools may be **ordered directly in the CitiDirect BE through a System Administrator designated in your Company, without the need to send a written instruction to the Bank.**

Benefits:

- **limitation of paper documents** thanks to the possibility to order a SafeWord card and PIN directly in the system by an authorized System Administrator
- **shortening of the time to distribute the SafeWord cards and PIN** to Users - the SafeWord card will be sent by courier mail shortly after receiving the instruction from the System Administrator, PIN will be sent to an indicated User e-mail address

[You can find a short manual which presents step by step how the System Administrator can order a SafeWord card and PIN >>](#)

[You do not have a System Administrator to manage CitiDirect BE tools yourself? Designate such a person >>](#)

**You don't want to have to remember to always carry the SafeWord card with you?
Do you want the login process to be quick and convenient?
Please use the MobilePASS mobile token.**

With the **MobilePASS** application, logging into CitiDirect BE is convenient and secure. The solution combines the security of the SafeWord card - a trusted, strong and two-factor authentication - with the convenience of an option to generate dynamic passwords on a smartphone.

If you have MobilePASS app, you no longer need to carry a SafeWord card with you. You can additionally increase your security level by using the option of biometric authentication when logging into the CitiDirect BE mobile app, and soon also into the full version of the CitiDirect BE system.

[Find out more about why it is worth replacing a SafeWord card with a MobilePASS mobile token >>](#)

Read more about MobilePASS in the August CitiService News!



Bank holidays in July and August 2020

Please note below the days in **July and August 2020** when orders received on that day will be effected on the following business day due to a currency exchange holiday (i.e. a public holiday in a given country).

JULY	
1	CA, HK
6	CZ, LT
14	FR
15	TR
21	BE
23	JP
24	JP
30	AE
31	AE, SG, TR

AUGUST	
3	AU CA IE IS TR
5	HR
10	JP SG ZA
20	AE EE HU
24	UA
31	GB SI