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SEPA Direct Debit - reminder

We remind that in the case of using SEPA direct debits there is a transaction amount limit.

This limit is established individually by a customer in the CitiDirect electronic banking system.

Transactions exceeding previously established limit are automatically rejected by the system. Execution of orders exceeding the limit is possible after the limit is changed in the CitiDirect electronic banking system and the payment is re-initialized by a counterparty.

In case of technical problems we kindly ask you to contact EB Technical Helpdesk consultants at the following phone number:

+48 801 34 39 78 or +48 (22) 690 15 21.

mailto: helpdesk.ebs@citi.com

Service Shortcuts



Except from the Table of Fees and Commissions



Foreign Exchange Rates



CitiService News



Market Analyses





FATCA - reminder

FATCA reminder - NOTE - applies only to those customers who have received from the Bank written requests in this regard in the period February - May of this year.

We would like to remind you that pursuant to the Act of 9 October 2015 on the Execution of the Agreement between the Government of the Republic of Poland and the Government of the United States of America to Improve International Tax Compliance and to Implement FATCA (hereinafter the "FATCA Act"), Polish financial institutions are required to obtain a valid US tax residency certificate from their Clients (hereinafter the "Self Certification Form").

We kindly ask you to submit your valid Self Certification Form by sending it to the following address:

Bank Handlowy w Warszawie S.A. Client Documentation Zone Senatorska 16 Str 00-923 Warsaw, Poland

The letter must be in original paper form, signed by the company's duly authorized representative

In order to help you with completing the above mentioned documents, we have placed above mentioned <u>Self Certification</u> Form and <u>helpful materials</u> on <u>our website</u> which include instruction on how to complete the forms.

If you have already sent Self Certification Form to the Bank, please ignore this request.

For any further questions, please contact your CitiService Representative by calling 801 24 84 24 or +48 (22) 690 19 81.





Bank holidays in October and November 2016

Below is the list of dates in October and November 2016 on which orders will be processed on the following business day owing to currency holidays (a statutory holiday in the country in question):

November

29 - ALL

30 - PHP, RON

October

01 - CLP, HRK, HUF, PEN, 03 - ILS, KRW, MYR 04 - ILS PHP, PLN, SCR 02 - BRL, MUR, MXN 06 - EGP 03 - JPY 10 - ANG, ARS, BHD, CAD, 04 - RUB CLP, CNY, HKD, JPY, 07 - COP TWD, USD 09 - PKR 11 - BHD, INR, ILS, LBP, MKD, 11 - CAD, PLN, USD **PKR** 14 - COP, 12 - BRL, ILS, PKR, VEF 15 - BRL 17 - COP, ILS, JMD, MWK 17 - CZK 19 - ALL 18 - MAD 20 - KES 21 - MXN 24 - ILS, MKD, NZD, THB, ZMW 22 - LBP 28 - CZK 23 - JPY 31 - CLP, HUF, INR, MUR, PHP, 24 - USD **VEF** 28 - ALL, ARS