



Aktualności CitiService

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W numerze

- CitiDirect – review of user rights
- New currencies available in Multicurrency Account
- Bank holidays in September and October 2015

CitiDirect: review of user rights

Please remember to review your user rights in CitiDirect on a regular basis. The purpose of such a review is to identify individuals who no longer use the CitiDirect system and therefore should not be designated as users.

Changing the rights or user lists requires submitting written instructions in the Bank. To make the review of CitiDirect user activity easier for you, we may review it on your behalf (this requires activation of an additional option in CitiDirect) or you may order a complete report with information on last logging activity.

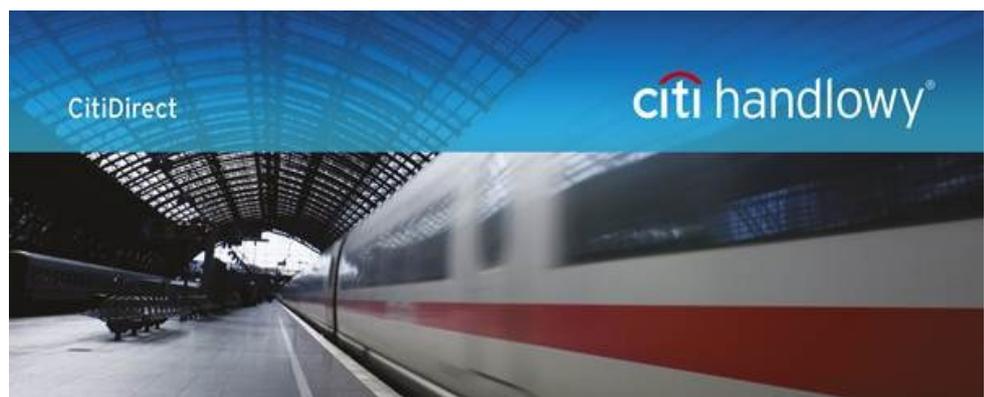
In case of any questions or concerns do not hesitate to contact the CitiDirect HelpDesk or CitiService teams on the following numbers:

HelpDesk
801 343 978
+48 (22) 690 15 21
helpdesk.ebs@citi.com

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801 24 84 24
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Serwisy na skróty

-  Excerpt from the Table of Fees and Commissions
-  Foreign exchange
-  CitiService News
-  Market analyses





New currencies available in Multicurrency Account

Dear Sirs or Madams,

We are pleased to inform you that in response to your requests we have added a new functionality to expand the range of our foreign clearing services: **from now on, local currency payments can also be made from USD and EUR accounts.**

Multicurrency Account is a simple and easy way to make settlements in local currencies with counterparties all over the world.



Jeden rachunek - 48 walut
Zacznij rozliczać się w walucie kontrahenta!

>> [Kliknij i sprawdź](#)

Compare terms and dates of settlements in USD, EUR and local currency.	Learn about local requirements – ask the counterparties for instructions and transfer details.	Don't be afraid of change. Think how much your company can benefit in the long run.
<p>The easiest way to optimize settlements is to ask the supplier for an invoice in 2 currencies, e.g. in USD and local currency – in this way you may easily compare the settlement costs.</p>	<p>Compliance with local regulations is the key to smooth and quick transfer processing. Use the support of the bank with a global presence.</p>	<p>Costs of currency conversion affect the supplier's revenues. To compensate for the difference, suppliers often charge a several percent commission on the order value.</p> <p>Ask the counterparty for a discount because of local currency clearing: 1% off a USD 1 million order is USD 10,000.</p>



Bank holidays in August and September 2015

Due to bank holidays in specific countries, customer instructions placed on the following days in September and October 2015 will be processed on subsequent business days:

September

07 - BRL, CAD, USD
08 - MKD
14 - ILS
15 - ILS
16 - MYR, MXN
18 - CLP, MUR
21 - JPY
22 - BGN, ILS, JPY, KWD, SAR
23 - AED, EGP, ILS, JPY, KWD
SAR
24 - AED, ALL, BHD, EGP, INR,
IDR, KWD, JOD, LBP, MYR,
MAD, OMR, PKR, PHP, QAR,
SAR, SGD, ZAR, TND, TRY,
UGX
25 - AED, BHD, EGP, JOD, KWD,
LBP, MAD, OMR, PKR, QAR,
SAR, TND, TRY
28 - CNY, CZK, HKD, ILS, KRW,
TWD
29 - KRW
30 - BWP

October

01– BWP, CNY, HKD
02– CNY, INR
05– CNY, ILS
06– CNY, EGP
07– CNY
08 - HRK, PEN
09– KRW, TWD, UGX
12–ARS, BRL, CAD, CLP, COP,
JPY, MKD, USD, VEF
13– AED, BHD, EGP, JOD, KWD,
LBP, MAD, OMR, TND
14– IDR, MYR
15– MWK, TND
19– ALL, JMD
20– KES
21– CNY, HKD
22– BHD, HUF
23– BHD, HUF, INR, LBP, MKD,
PKR, THB
26– NZD
28– CZK
29– TRY