

New CitiDirect BE login page.

We introduce to clients a new, simplified login flow for CitiDirect BE.

What is changing?

We will intuitively guide users through the CitiDirect BE login process. Selecting of "Login method" will not be mandatory any longer, only "User ID" will be required.

Login page will get a new, clear look with a white background.

Redesigned login page means:

- **simplified and faster** access to CitiDirect BE
- optional **biometric login** (fingerprint scanning or face recognition) for added security and convenience
- **intuitive** login process, **adjusted to user profile**



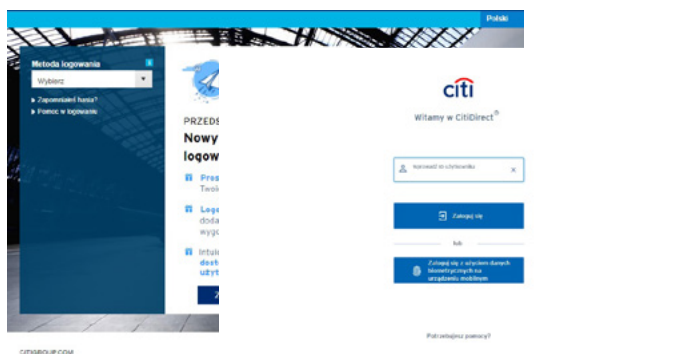
[Watch this video >>](#)

to find out more about Biometric Login on CitiDirect BE.

When is it available?

New login page is available to try it now.

<https://www.citidirect.com/login>



NOTE: all users will be redirected to the new login page soon - we will inform users about the date.

At the same time, when logging in, clients may receive a system message with a request to update the data in the Customer Profile. Please enter correct data, in accordance with the actual state.

We announced the change in the [June issue of CitiService News >>](#)



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