

CitiDirect BE[®] How to add and modify user entitlements

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1. Introduction

The third section, User Entitlements, in a user profile is where you can add or modify entitlements. In order to make it easier for you, we have created standard access profile templates. These are the entitlements (without accounts yet) that are selected most frequently, bundled in groups.

This manual shows how to add entitlements on a user that has already been created and authorized

2. Adding entitlements



I. In the main Menu, select the tab Self Service	1.	In the	main	Menu,	select the	tab	Self	Service.
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2. Now select Users & Entitlements.

Users & Entitlements	Users	Create	
Clients - New	Access Profiles	Modify/Repair	
Client Settings	User Entitlements	 All Users	-3



3. Click on the tile Users & Entitlements and go smoothly through the option Users to the 3rd column and the tab All Users.

- 4. Select a user by clicking on the first name and last name.
- 5. In the user profile, click on section 3.



6. You will see the access profiles in two columns. The left-hand column includes the available standard profiles. If you want to add them to the user, just check the box next to a profile and click on Add.

Available entitlement groups:

CITIDIRECT SERVICES	- daccess to th	e older-generat	ion module, wh	nich uses Jav	a Oracle	
	(unnecessary	on the new def	finitions).			
	~ ·· ·					

- **SYSTEM ADMINISTRATOR** a function for administration of the users and CitiDirect system.
 - AUTHORIZE PL a possibility to authorize transactions.
 - CD TXT Pay, Temp and Services access to widgets on the main page (unnecessary on the new definitions).
 - **INPUT PL** a possibility to enter transactions or import.
 - **INQUIRIES REPORTS PL** a function that enables the user to generate reports and to export account statements in SWIFT format, SAP MT940, ISO xml, etc. If only this group is added, access will be limited to information on accounts, without a possibility to enter and authorize payments.
 - **ADMIN PL** access to the required functionalities of the system, the type of a required functionality on a definition; we do not add this to individual users

Additional options that are available after prior submission to the bank:

CITIFX PULSE - access to a foreign exchange system.

TRADE EFORMS - access to a function for submission of electronic requests and to Trade products.

Reset Us Select the Re	ser set User ch	eckbox and S	ubmit to unlock the User.	
Submit	Save	Delete	Subscription Status	
7				

7. After the appropriate profiles are selected, click on Submit at the bottom of the page.

Note: Access profiles can be slightly different than those presented above. This depends on when a definition was created. Older definitions will usually include more profiles, while in the new ones most options are included automatically.

3. Modifying existing access profiles





All Access Profiles	s (14)				2s	ave As	Prin
> Show Search Criteria							
All (1 - 14 of 14)			(As of 04/0	2/2021 13:4	2:58 GMT+0	1:00) C	(<u>)</u>
Access Profile Name	Default Access Profile	Worklist Status	Access Profile Status	A		Users	
ADMIN CHECKER TEST (1)	No	Processed	Active			0	-
ADMIN MAKER TEST (1)	No	Processed	Active			0	
ADMIN PL (1)	No	Processed	Active			2	
ADMIN PL MAKER (1)	No	Processed	Active			6	
AUTHORIZE PL (1)	4	Processed	Active			8	
CD TXN - Pay, Temp and S	Yes	Processed	Active			0	
CITIFX PULSE (1)	Yes	Processed	Active			0	
CitiDirect Services (1)	No	Processed	Active			11	
INPUT PL (1)	Yes	Processed	Active			8	
INQUIRIES REPORTS PL	Yes	Processed	Active			8	-



- 1. In the main Menu, select the tab Self Service.
- 2. Now select Users & Entitlements.

3. Click on the tile Users & Entitlements and go smoothly through the option Access Profiles to the 3rd column and the tab All Access Profiles.

4. From the list of profiles, select the one you want to modify and click on its name.

- 5. You will see two columns. The left-hand columns includes the options that can be added and the right-hand column contains the options that are already added to the profile.
- 6. Enter the Description of the profile (it can be the same as the name).
- Every option to the left can be dropped down using """. This shows the functions assigned to the given entitlement.

8. By clicking on a function, you will open the modification

9. The entitlement will show up in the right-hand column.

and click on Continue.

window. Check the levels you want to assign to the user



- Added Services Processes Expand All Collapse All > Show Search Criteria 10 🖻 🔲 Payments 💷 🚯 🖻 🔳 Processes 🚽 Processes (1 - 22 of 22) AUTHORIZE LEVEL 1 BATCH AUTHORIZATION Process Description VIEW TRANSACTIONS AUTHORIZE LEVEL 1 AUTHORIZE LEVEL 2 AUTHORIZE LEVEL 3 AUTHORIZE LEVEL 4 Add Selected Rows (1 - 3 of 3) **Process Description** AUTHORIZE LEVEL 1 Remove BATCH AUTHORIZATION Remove VIEW TRANSACTIONS Remove 12 Continue Cancel
- Any added entitlements can still be modified. Any transferred entitlement can be defined more specifically by clicking on "⊞".
- Every field in blue can be dropped down if you click on it, the system will enable you to make changes, for example to authorization levels.
- 12. After the appropriate options are selected, click on Continue.

Note: By clicking on "①", you will see a short description of every functionality.

4. Adding an account to an access profile



- 1. In the left-hand column, drop down the option Payments.
- 2. Click on the field Account and the window will open where accounts can be selected.
- 3. Check the box next to the appropriate account and drag the accounts to the lower part by selecting Add.
- 4. Click on Continue.

5. Submitting an access profile for authorization

Submit	Save	Delete	Cancel

- After all the access profiles are modified, select Submit. The profile will be moved to the tab Authorization.
- Select Save, if you want to save a draft version of the profile and complete it later on. (from the tab Modify/Repair).

6. Copying an access profile

If you have already created an access profile and you want to assign the same (or slightly modified) profile to another user, you can copy it and, then, change, for example, the account.



- 1. In the main Menu, select the tab Self Service.
- 2. Now select Users & Entitlements.



3. 3. Click on the tile Users & Entitlements and go smoothly through the tab Access Profiles to the 3rd column and the tab Create.

Access Profile Name	Description	
Add New Copy from Existing	4	Added Services
Note: This will remove previously adde profiles.	d access	Expand All Collapse All
Search Access Profile	Search	
Available Access Profiles		
	Add >	
	< Pamoua	
	< Remove	
O E CitiDirect Services (1)		
O B INQUIRIES REPORTS PL		
OB PAYMENTS OVERVIEW (1)		
O 🗄 SERVICE INSIGHTS 🖽 (1)		
O 🗄 SYSTEM ADMINISTRATOR 🗇 (1)		
O TRADE EFORMS		
8	Add>	Expand All Collapse All
ubmit Sava Cancel		
ubilit Save Calicer		

- 4. Click on Copy from Existing and you will see the list of profiles.
- 5. Select a profile by checking it in the column to the left.
- 6. Click on Add. Modify the profile (if required).
- 7. Fill in the fields Access Profile Name and Description.
- 8. Click on Submit.
- 9. After the profile is authorized by the other Security Manager, it will be visible on the list of available profiles.

7. Authorizing a user profile

If you have completed all the three sections (User Details, Credentials (login details) and User Entitlements), you can confirm the whole user profile and submit it for authorization. After authorization, the user can log in and carry out any activities assigned to the profile.





- 1. In the main Menu, select the tab Self Service.
- 2. Next, select Users & Entitlements.

3. 3. Click on the tile Users & Entitlements and go smoothly through the tab Users to the 3rd column and the tab Authorize.

Note: Orange numbers on the tile show the number of actions awaiting authorization.

8. Sending a user profile to repair

If, during authorization, you see an error in the user profile, you can send the profile for repair or reject the entire profile. Such a profile can be repaired by the other Security Manager and re-submitted for authorization.

Authorize U	sers						đ	0
> Show Search	h Criteria							
Authorize				Selected Ite	ems: 0 (As o	of 04/02/2021 14:38:20 G	MT+01:00) C	إ
User nam	ie 2 🔺	User Alias	Action	Worklist status	Access Profiles	User Status 1+	Δ	
There were no ite	ms found the	at match the search	criteria. Please mo	odify your search criteria	and try again.			
Authorize	Send To R	epair Reject						

Still in the authorization window, check the box next to the user whose data needs to be repaired.

- 1. Click on Send to Repair.
- 2. In the textbox, describe the reason why the profile has been sent to repair.
- 3. Click on Send to Repair.

Note: Please remember that only a Security Manager is entitled to make and authorize changes on a user. Authorization is always a two-step process and a Security Manager is not entitled to approve any changes made by himself or herself.

20 Users Create Users & Entitlement Authorize Access Profiles **Client Settings** As of 02/02/2021 8:52:00 GMT+01:00 User Entitlements Modify/Repair С Bulk User Credential All Users Update

9. Deleting a user profile

- In the main Menu, select the tab Self Service.
 Next, select Users & Entitlements.
- 3. Click on the tile Users & Entitlements and go smoothly through the tab Users to the 3rd column and the tab All Users.

- 5. Click on the last name of the user and the user details window will be opened.
- 6. Select Delete.

> 2 - Credentials	This section is optional
> 3 - User Entitlements	This section is optional
🗄 Expand All 🔁 Collapse All	
Reset User Select the Reset User checkbox and Submit to unlock the User.	
Submit Save Delete Subscription Status	
6	





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