

Channel Functionalities - Structured Notes and Bonds

Structured Notes

Type of activity	CitiPhone	Branch	Mobile application iPad
Placing Buy Order	-	Yes	Yes
Placing Sell Order	Yes	Yes	Yes
Initial information regarding subscriptions	-	Yes	Yes
Granting a power of attorney	-	Yes	-
Revoking a power of attorney	-	Yes	-
Demographic data change	-	Yes	-
Information regarding market price and value	Yes	Yes	-
Submission of an instruction to issue a certificate	-	Yes	-
Conclusion of the Agreement	-	Yes	Yes
Termination of the Agreement	-	Yes	-
Submission of an instruction to resign from the purchase of Structured Notes during the subscription period	-	Yes	-
Update of the W8BEN certificate for Customers holding Structured Notes issued by American issuers	-	Yes	-
Transfer of the Structured Notes from the Bank to another company	-	Yes	-
An instruction to sell or transfer as a result of an inheritance or grant	-	Yes	-
An instruction for the payment of funds by the inheritor	-	Yes	-
Notification / change of data about the Tax Office	Yes	Yes	-

The availability of some channels may be conditional on meeting the requirements set out in the Regulations of Investment Products.

Bonds

Type of activity	CitiPhone	Branch	Mobile application iPad
Placing Sell Order	Yes	Yes	Yes
Granting a power of attorney	-	Yes	-
Revoking a power of attorney	-	Yes	-
Demographic data change	-	Yes	-
Information regarding market price and value	Yes	Yes	-
Submission of an instruction to issue a certificate	-	Yes	-
Conclusion of the Agreement	-	Yes	Yes
Termination of the Agreement	-	Yes	-
Update of the W8BEN certificate for Customers holding Bonds issued by American issuers	-	Yes	-
Transfer of the Bonds from the Bank to another company	-	Yes	-
An instruction to sell or transfer as a result of an inheritance or grant	-	Yes	-
An instruction for the payment of funds by the inheritor	-	Yes	-
Notification / change of data about the Tax Office	Yes	Yes	-

The availability of some channels may be conditional on meeting the requirements set out in the Regulations of Investment Products.