

Terms and Conditions of the Sixt Limousine Service for Holders of the Citigold Private Client Personal Account and World Elite Debit MasterCard (valid from 20/01/2018)

- Bank Handlowy w Warszawie S.A. (hereinafter referred to as the "Bank") provides holders of the Citigold Private Client Personal Account and World Elite Debit MasterCard (hereinafter referred to as the "Passenger") with the Sixt Limousine Service (hereinafter referred to as the "Service").
- Sixt Limousine Service is operated by EuroRent Sp. z o.o. (hereinafter the "Partner").
- As part of the Service referred to in point 1, the Passenger is entitled to 5 (in words: five) free of charge transfers with a chauffeur from/to an international airport within Poland within a calendar year.
- The international airports are located in the following cities: Warsaw, Łódź, Gdańsk, Wrocław, Cracow, Katowice and Poznań.
- A transfer with a chauffeur shall be provided by a BMW 5 Series or BMW 7 Series, subject to point 14.
- Upon ordering the Service the Passenger cannot select a car model, unless he/she is advised by the Partner that a certain model is available at the time.
- A free of charge transfer shall apply to a route of up to 50 km to/from an airport.
- One free of charge transfer shall mean a transfer by one car without stop directly from/to an airport to/from a location indicated in the order and without any intermediate points. The estimated duration of a service/transfer is determined for up to two hours. If the transfer lasts more than 2 hours, the price for each started hour of use of the service shall be, accordingly:
BMW 5 Series - PLN 199 gross,
BMW 7 Series - PLN 289 gross.
- The client is obliged to pay for each journey in excess of the number of free of charge journeys described in point 2 above. The charge shall be applicable at the following rates:

Type of car	Transfer up to 30 km - a gross price	Transfer from 31 to 50 km - a gross price	Price for each kilometer in excess of the 50 km limit - a gross price
BMW 5 Series	PLN 179.30	PLN 236.50	PLN 5.40
BMW 7 Series	PLN 236.50	PLN 290.50	PLN 5.40

All charges shall be settled directly with the chauffeur. Payment may be made by a payment card or in cash. Upon express request of the Passenger, the Partner shall issue a VAT invoice.

- If the ordered Service exceeds the determined 50 km limit in any of the mentioned cities, then the Passenger is obliged to pay for additional kilometers in accordance with the table above. All charges for additional kilometers shall be settled in accordance with point 9.
- The Passenger may order the Service through CitiPhone Citigold Private Client at 800 30 30 30 or +48 22 692 22 00 between 7:00 a.m. and 10:00 p.m.
- If the Passenger wishes to take advantage of the Service, he/she must order it no later than 24 hours before starting to use the Service.
- The Service may not be ordered by a person who is not a Client of the Bank (Client).
- Upon ordering the service, the Client is obliged to notify the Bank of:
 - the number of passengers (in the case of more than 3 Passengers, the Partner may offer the Passenger Van cars, Mercedes Vito or similar brand, having checked their availability. Availability of such cars shall be determined 48 hours before provision of the service. Should a Van be unavailable, then the Client should additionally order a second car, contacting directly CitiPhone Citigold Private Client if the number of passengers exceeds 3 persons and 4 pieces of luggage (2 pieces of regular luggage plus 2 pieces of cabin luggage).
 - the total number of pieces of luggage of all passengers (information on the number and size of pieces of luggage),
 - when the Passenger travels with a child - the age of the child,
 - necessity of using the car for transport of a disabled person.
- Pick-up:
 - in the case of a transfer to an airport - the car must be booked 3 hours before departure. The Passenger may, at his/her own request, shorten the car's waiting time to two hours before departure, but in such a case he/she shall accept the risk and assume the liability for possible obstructions in reaching the airport on time.
 - in the case of transfers to an airport from close locations (up to 8 km from the airport) - minimum 2 hours before departure. The Passenger may, at his/her own request, shorten the car's waiting time to 90 minutes before departure, but in such a case he/she shall accept the risk and assume the liability for possible obstructions in reaching the airport on time.
 - The chauffeur is obliged to notify the Passenger that the service will be provided in a timely manner 15 minutes before the time indicated in the order. In the case of possible late arrival, the chauffeur shall immediately notify the passenger

of this by phone, indicating the travel time. If the client is notified in advance, a late arrival not exceeding 15 minutes shall not be subject to a claim.

- 15.4. The chauffeur shall wait for the Passenger 15 minutes from the time specified in the order. In the absence of the Passenger upon the lapse of such time, the chauffeur may notify the passenger that he/she may wait no longer. In such a case the transfer shall be deemed used.
- 15.5. In the case of a transfer from an airport, the chauffeur shall wait for the Passenger in a terminal at the exit of the arrivals hall, in a visible place and with a board labeled "Citi Handlowy".
- 15.6. If the flight is delayed, the chauffeur is obliged to wait for the Passenger until the plane lands and the Passenger is picked up from the arrivals hall.
16. If the Client fails to provide the flight number while filing the order at CitiPhone Citigold Private Client, the order shall not be accepted for execution.
17. Persons under the age of 18 are obliged to travel with an adult.
18. If the Passenger orders the Service directly from the Partner, then he/she shall incur the costs of the Services in accordance with the Partner's tariff.
19. Any modifications to the ordered service, in particular pertaining to the time on which the car is put, shall be filed directly with the Partner via e-mail at: citi@sixt.pl
20. Having filed an order, the Client may not cancel the Service.
21. Any queries, claims and complaints related to the functioning of the Service shall be directed to the Bank in writing at: Citi Handlowy, Departament Obsługi Reklamacji i Zapytań Klientów (Complaint and Customers' Enquiries Service Unit), ul. Goleszowska 6, 01-249, Warsaw, via phone by contacting CitiPhone Citigold Private Client at 22 692 22 00 or 800 30 30 30, by electronic means or at a branch of Citi Handlowy. The Bank shall convey the foregoing queries, claims or complaints to the Partner on behalf of the Client and shall provide the Client with a response immediately upon receiving it from the Partner.
22. The Bank shall not be held liable for any loss, bodily injury or death which occur during the use of the cars and the Services.
23. These Conditions are available on the website:
<https://www.online.citibank.pl/konta/citigold-private-client.html>
24. Performances provided to the Clients as part of the offer of the Citigold Private Client account shall be exempt from personal income tax as performances provided as part of bonus sales (Article 21 clause 1 point 68 of the Act on the personal income tax).
25. Should the Client be subject to a tax obligation, the Bank shall fund an additional cash prize of a value corresponding to the income tax due from the total value of the awarded prizes. The tax will be deducted by the Bank from the additional cash prize.