

Date.....

**From:**

Account Holder's Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 Contact person \_\_\_\_\_  
 Contact person telephone number \_\_\_\_\_  
 Contact person email address \_\_\_\_\_  
 Client's Profile Name in CitiDirect \_\_\_\_\_  
 Account number \_\_\_\_\_

**To:**

Bank Handlowy w Warszawie S.A.  
Senatorska 16  
00-923 Warszawa

**Addition of MobilePASS (software token) login method to the existing CitiDirect® Users**

We kindly ask for adding entitlements to log in via mobile version of SafeWord Card - MobilePASS application to electronic banking system - CitiDirect® to below Users:

|     | User Name | SafeWord Card Number<br>(Hardware token) |     | User Name | SafeWord Card Number<br>(Hardware token) |
|-----|-----------|--|-----|-----------|--|
|     | Email     |  |     | Email     |  |
| 1.  |           |  | 16. |           |  |
| 2.  |           |  | 17. |           |  |
| 3.  |           |  | 18. |           |  |
| 4.  |           |  | 19. |           |  |
| 5.  |           |  | 20. |           |  |
| 6.  |           |  | 21. |           |  |
| 7.  |           |  | 22. |           |  |
| 8.  |           |  | 23. |           |  |
| 9.  |           |  | 24. |           |  |
| 10. |           |  | 25. |           |  |
| 11. |           |  | 26. |           |  |
| 12. |           |  | 27. |           |  |
| 13. |           |  | 28. |           |  |
| 14. |           |  | 29. |           |  |
| 15. |           |  | 30. |           |  |

**Additional information.**

SafeNet MobilePASS enables Users to log in to CitiDirect, CitiDirect Mobile or CitiDirect Tablet by leveraging their smartphones to generate dynamic passcodes.

It can also be used to generate additional one-time passcodes to authorize transaction for the Clients with this functionality.

MobilePass facilitates the login process at the same time increasing its security. User can use SafeWord card (hardware token) and MobilePASS at the same time and use them interchangeably - you don't have to resign from Hardware Token to start using MobilePASS. During the initial setup of the application, an internet connection is required to download the app and to perform first time activation. Once the activation is complete however, MobilePASS no longer requires an internet connection to generate dynamic passwords for CitiDirect login. Information about activation steps you can find in [MobilePASS - Reference Guide](#).

Date, stamp



Signature(s) of authorized persons, in accordance with the Account Holder's representation / power of attorney

The completed form should be sent at the following address: Strefa Dokumentacji Klienta, ul. Senatorska 16, 00-923 Warszawa