







## CitiService News

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## Settlements in exotic currencies

We would like to kindly remind You that Citi Handlowy offers an option to send payments in 46 foreign currencies, including many currencies which are not published in exchange rate table, from one PLN bank account.

We provide an option to send payments in 46 foreign currencies to such countries as:

Brazil, Bangladesh, Chile, China, Egypt, Ghana, Hong Kong, Israel, India, Indonesia, Japan, Qatar, Cambodia, South Korea, Kuwait, Morocco, Mexico, Singapore, Thailand and Vietnam.

Settlements with contractors in their local currency can help You to get better trading conditions and expand the network of business contacts.

If You are interested in an option to send payments in exotic currencies please contact Your CitiService Advisor or Your Foreign Exchange Dealer.

*Happy and healthy  
Spring holiday season!*





## **CitiDirect - overview of user entitlements**

We kindly remind You about the necessity for our Clients to make the periodic overview of user entitlements in CitiDirect. This verification is intended to remove access for persons which do not use the system and shouldn't be CitiDirect users anymore.

Change in entitlements or in list of users requires providing Bank with a written instruction. In order to simplify the verification of CitiDirect users' activity in Your company, we present a possibility to independently overview the users (by launching an additional option in CitiDirect) or to order a complete report with data regarding the last system logon .

If You have any additional questions please contact CitiDirect Technical Support Team or CitiService:

### **CitiDirect Technical Support**

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+48 (22) 690 15 21

[helpdesk.ebs@citi.com](mailto:helpdesk.ebs@citi.com)

### **CitiService**

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## Bank holidays in April and May 2015

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in April and May 2015 will be processed on subsequent business days:

### April

- 01 - INR
- 02 - ARS, COP, DKK, ISN, MXN, NOK, PEN, PHP, VEF
- 03 - ANG, ARS, AUD, BWP, BRL, CAD, CHF, CLP, CNY, COP, DKK, EUR, GBP, HKD, ISK, INR, IDR, JMD, KES, LBP, MWK, MXN, NZD, NOK, PEN, PHP, SEK, SCR, SGD, ZAR, ZMW, ZWL, TWD, UGX, VEF, XOF
- 06 - AUD, BWP, CHF, CNY, CZK, DKK, EUR, GBP, HKD, HUF, HRK, ISK, JMD, KES, LBP, LTL, MWK, NZD, NOK, PLN, SEK, TWD, UGX, ZAR, ZMW, ZWL, XOF
- 07 - CNY, HKD
- 09 - PHP, TND,
- 10 - BGN, ILS, LBP, MKD,
- 13 - BGN, EGP, LBP, MKD, RON, THB
- 14 - INR, THB
- 15 - THB
- 21 - BRL
- 23 - ISK, ILS, TRY
- 27 - ANG, NZD, ZAR
- 29 - JPY

### May

- 01 - ALL, ANG, ARS, BAM, BGN, BHD, BRL, BWP, CDF, CHF, CLP, CNY, COP, CZK, DKK, EGP, EUR, HKD, HRK, HUF, IDR, INR, ISK, JOD, KES, KRW, LBP, LTL, MAD, MKD, MUR, MXN, MYR, MWK, NOK, PEN, PHP, PKR, PLN, RON, RUB, SCR, SEK, SGD, THB, TND, TRY, TWD, UGX, VEF, XOF, ZAR, ZMW, ZWL
- 04 - INR, JPY, GBP, MYR, RUB
- 05 - JPY, KRW, THB
- 06 - BGN, JPY
- 08 - CZK
- 11 - RUB
- 14 - ANG, BWP, CHF, DKK, ISK, IDR, MWK, NOK, SEK
- 15 - DKK
- 18 - CAD, COP, VEF
- 19 - TRY
- 21 - CLP
- 25 - ARS, CHF, CNY, DKK, GBP, HKD, HUF, ISK, JMD, JOD, KRW, LBP, MKD, NOK, USD, ZMW, ZWL
- 29 - MKD